

## **REQUEST FOR PROPOSAL**

RFP# 21290

For

# TRAVEL AGENT SERVICES ON AN "AS NEEDED" TERM AGREEMENT BASIS

FOR THE CLEVELAND MUNICIPAL SCHOOL DISTRICT DBA: CLEVELAND METROPOLITAN SCHOOL DISTRICT BOARD OF EDUCATION, 1111 SUPERIOR AVENUE E, SUITE 1800 CLEVELAND, OHIO 44114

UNDER THE DIRECTION OF THE ACCOUNTING DEPARTMENT FOR THE BOARD OF EDUCATION OF THE CLEVELAND METROPOLITAN SCHOOL DISTRICT CUYAHOGA COUNTY, OHIO

#### **Table of Contents**

Part I: Notice of Request for Proposal #21290	
Section I: Instructions to Proposers	
Part II: District Related Forms	
Required Purchasing Division Documents and Instructions	
Section I: Addendum Acknowledgement Form for RFP #21290	
Section II: Acknowledgement	
Section III: Vendor Request Form	
Section IV: Taxpayer ID Form	
Section V: No Proposal Form	
Section VI: Certificate of Debarment	
Section VI: Certificate of Debarment Pg. 2	
Section VII: Conflict of Interest Form	
Section VIII: Proposer Qualifications Form	
Section IX: State of Ohio Insurance	
Section X: Sample Certificate of Liability Insurance	
Section XI: Non-Collusion Affidavit	
Section XII: Diversity Business Enterprise Participation Forms	
1: DBE Form A	
2: DBE Form B	
3: DBE Form C	
4: DBE Form D	
5: DBE Form E	
6: DBE Form F	
7: DBE Form G	
8: DBE Form H	
Section XIII: EOA Contractual Declaration Forms	
CMSD Affirmative Action Program	
Form 1: Vendor Contract Compliance Form	
Form 2: Compliance Declaration	
Part III: Employment Data Form	
Section XIV: Term Agreement Sample	
Section XIV: References	
Part III: Specifications and Scope of Work	
=	

Section I: Introduction	
Section II: Cleveland Metropolitan School District General Information	53
Section III: Vendor Profile	53
Section IV: Proposal Process	53
Section V: Contract Period & Award	
Section VI: Evaluation Criteria	
Section VII: Proposal Requirements	55
Section VIII: Specifications/Scope of Services	
A. Purpose	
B. Services Required - Scope of Work	
Section IX: Cost Proposal	59
Section X: Cost Proposal Form	60
Appendix A: Sample H-3 Gov Form	65

### Part I: Notice of Request for Proposal #21290

Separate Sealed proposals for the requirement set forth below will be received in the Cashier's Office of the Cleveland Metropolitan School District located at 1111 Superior Avenue E, Cleveland, Ohio 44114, until **1:00 pm** current local time on November **22**, **2019**. This RFP will not be publicly opened.

#### TRAVEL AGENT SERVICES ON AN "AS NEEDED" TERM AGREEMENT BASIS

Copies of Instructions to Proposers, Specifications, and Drawings may be obtained directly from the District's Webpage. Go to <u>clevelandmetroschools.org/purchasing</u> and click on the RFP number. If you require assistance, please email <u>seletha.thompson@clevelandmetroschools.org</u> or **(216) 838-0418.** 

There will be a Pre-Proposal Conference for this RFP on **November 1, 2019 at 10:00 AM.** The Pre-Proposal conference will be held at Cleveland Metropolitan School District, 1111 Superior Avenue, Cleveland, OH 44114. Attendance is not mandatory but encouraged.

All questions and correspondence related to this RFP must be submitted in writing ONLY by **12:00 pm on November 5, 2019** at <u>seletha.thompson@clevelandmetroschools.org</u>. All questions with corresponding answers will be sent to every prospective vendor and posted on the website no later than **November 13, 2019**. Any errors and/or omissions reported will be addressed via Addenda.

No proposal may be withdrawn for at least ninety (90) days after the deadline for submittal.

The Cleveland Metropolitan School District reserves the right to reject any and all Proposals, to waive any and all informalities or irregularities, and to disregard all non-conforming responsive conditional Proposals.

The Cleveland Metropolitan School District does not discriminate in educational programs, activities or employment on the basis of race, color, national origin, sex, age, religion or disability.

The new Uniform Grant Guidance, 2 CFR200 (UGG) went into effect for Cleveland Metropolitan School District (CMSD) on July 1, 2018 and will apply to awards or funding increments issued on or after this date. Purchases funded by federal grant funds must adhere to regulations found in Uniform Guidance "Super Circular", 2 CFR 200 (UGG), as a condition of receiving funds and to meet annual audit compliance. In an effort to keep policy for all grants consistent, the CMSD has implemented the new federal guidelines regarding procurement utilized with federal grants.

Proposers on this work shall be required to comply with all applicable requirements pertaining to fair labor, state and local government.

M. Angela Foraker Executive Director of Procure to Pay October 23, 2019

#### **Section I: Instructions to Proposers**

#### SCOPE: TRAVEL AGENT SERVICES ON AN "AS NEEDED" TERM AGREEMENT BASIS

- All proposals shall be made upon the proposal Form (s) furnished. All information requested in the RFP must be filled in legibly and complete with blue ink signatures, or the Proposal may be considered non-responsive. No oral, telephonic, or telegraphic proposals or modifications will be considered. Proposals shall be submitted in an opaque envelope, and the RFP name and number must be on the outside envelope of submittals including shipping labels.
- Proposals are due at the Cashier's Office of the Cleveland Metropolitan School District, 1111 Superior Avenue E, Cleveland, Ohio 44114, before 1:00 pm. current local time on November 22, 2019. Proposals will not be opened publicly.
- 3. All submissions must include <u>one (1) original, with blue ink signatures, three (3) paper copies of the proposal, and one (1) electronic copy of the proposal on a flash drive.</u> Vendors who do not comply with this requirement will be notified that they have twenty-four (24) hours in which to comply with this requirement or their Proposal will be disqualified. This applies to copies only.

#### Proposals that are submitted must include:

- a. Completed Proposal Form(s) including evidence of State certification to perform the work required.
- b. Signed Acknowledgement for Instructions to Proposers
- c. Signed and notarized Proposer's Qualification Form.
- d. Completed Addendum Acknowledgement Form acknowledging all addenda issued (if applicable).
- e. Signed Conflict of Interest Form.
- f. Completed and notarized Non-Collusion Affidavit.
- g. Completed and notarized EOA Compliance Declaration documents.
- h. Completed and notarized Diversity Business Enterprise Participation Forms.
- i. Completed addendum acknowledgement form acknowledging all addenda issued (if applicable).
- j. Properly executed Affidavit and/or Company Board of Directors Resolution authorizing certain person(s) to sign legal documents such as the Proposal Form, Proposer's Qualification Form, etc.

Proposer acknowledges that all material and information responsive to the specifications must be furnished or the proposal may be deemed non-responsive and not considered.

- 4. No proposal may be withdrawn for at least ninety (90) days after the deadline for submittal.
- 5. The Cleveland Metropolitan School District reserves the right to reject any and all proposals, to waive any and all informalities or irregularities, and to disregard all non-conforming responsive conditional proposals.
- 6. Proposer understands and agrees that subsequent to submission of the proposal, any District resolution authorizing the award of a contract or agreement does not vest any contractual rights in the proposer.
- 7. Proposer understands and agrees that any such District resolution operates only to encumber funds necessary for the projects and does not create a binding contract.
- 8. Proposer further acknowledges and agrees that any such District resolution may be revoked, at any time prior to execution of a formal, written contract.
- 9. Proposer acknowledges and agrees that it has no vested contractual right until such time as a purchase order and contract have been issued.
- 10. Proposer further acknowledges and agrees that execution of a contract and issuance of a purchase order is not a ministerial function, but is a formal requirement for acceptance of the RFP.
- 11. Proposer must present evidence to the District, upon request, that they are fully competent and have the necessary facilities, equipment and financial resources to perform the work required in the Specifications within the time frame required.
- 12. Proposer shall not include Ohio Sales tax in the price quoted. The Cleveland Metropolitan School District will provide a tax exempt certificate to the proposer upon request.
- 13. SECURITY: Vendor's workmen, foremen, other personnel, and subcontractors who will be working on District property will be required to meet Cleveland Metropolitan School District security requirements. Vendor must issue personnel I.D. badges. Any worker not complying with CMSD security requirements will immediately be ordered off the project and without prejudice or recourse to CMSD.
  - Vendor agrees to successfully complete background checks on all of its employees, agents, and subcontractors who provide services under this Agreement to CMSD facilities. Vendor agrees to warrant that it will not at any time hire or utilize any individual to provide services under this Agreement on CMSD premises where such person has been convicted of, or pleaded guilty to, any criminal offense enumerated in O.R.C. 3319.39(B) or equivalent provisions under the laws of another state or the Federal Government.
- 14. **INSURANCE:** The successful company, their subcontractors and suppliers of labor and/or materials for this project on behalf of the Cleveland Metropolitan School District, including organizations having personnel, equipment, and vehicles on District property, shall provide evidence of insurance as follows:

а.	Commercial General Liability:	Including limited contractual liability \$1,000,000.00 Limit of Liability (Per occurrence)
b.	Automobile Liability:	Including non-owned and hired \$1,000,000.00 Limit of Liability (per occurrence)
c.	Workers Compensation:	Workers compensation and employer's insurance to the full extent as required by applicable Law

This requirement must be fulfilled by the successful vendor providing the Purchasing Office of the CMSD with a current Certificate of Insurance (standard ACORD form), showing the Board of Education of the Cleveland Municipal School District as an additional insured (Certificate Holder does not constitute being an additional insured), within five (5) days of Notice of Intent to Award Agreement. The certificates of insurance shall contain a provision that the policy or policies will not be canceled without thirty (30) days' prior written notice to the District.

The required insurance must be provided by a company licensed by the State of Ohio, which company must be financially acceptable to the Administration of the Cleveland Municipal School District

The School District is not liable for vandalism which results in damage(s) to the property or vehicles of the Vendor. The school District will not reimburse for private insurance deductibles for such vandalism.

Vandalism damage is defined as damage resulting from criminal conduct for which an individual may (but not necessarily be processed under the Ohio Revised Code.

15. **DIVERSITY BUSINESS GOAL:** The Diversity Business and Vendor Contract Compliance Programs shall make every good faith effort to ensure that certified diversity business enterprises in the Cleveland Metropolitan School's relevant geographic market area shall be afforded the maximum opportunity to compete for contracts, services, and purchases. The general goals for diversity business participation are: 15% for services, 20% for goods and supplies, and 30% for maintenance, construction, and repair.

Non-diversity vendors will have their diversity business participation counted toward their goal attainment only with minority vendors who are certified and demonstrate previous experience in the respective business classification of the prime contractor. Only direct participation in the subcontract will be counted toward diversity business enterprise goal attainment.

Vendors shall refer to Section V of this RFP for further information and requirements on the District's diversity goals.

#### The diversity business goal for this RFP is: 15% for Services

16. **REQUESTS FOR CLARIFICATIONS:** Questions regarding interpretation of the content of this RFP must be directed to: <u>seletha.thompson@clevelandmetroschools.org</u>. Answers to any questions shall be in writing and shall be sent to all firms who are on record with the District as having received a copy of this RFP. It is therefore imperative that firms provide full and accurate contact information to the District. The name of the party submitting the question will not be identified in the answers. Firms

considering responding to this RFP are strictly prohibited from communicating with any member of District's staff or representatives of the Owner except as set forth in this section.

- 17. **EVALUATION CRITERIA.** Evaluation of the proposal will be based upon several factors including, but not limited to: competence to perform the required services as indicated by the training, education and experience of the firm's personnel, especially the training, education and experience of the employees who would be assigned to perform the services; ability in terms of workload and availability of qualified personnel, equipment and facilities to perform the required services competently and expeditiously; past performance as reflected by the evaluations of previous clients with respect to factors such as control of costs, quality of work and meeting of deadlines; and other similar factors. The District is not required to select the firm that submits the lowest cost proposal for providing the services. In the event the District is unable to negotiate a satisfactory contract with the selected firm, the District may terminate negotiations with that firm and enter into negotiations with another firm submitting that submitted a proposal.
- 18. The Vendor authorizes the District and its representatives to contact the owners and professionals on projects on which the Vendor has worked, and Vendor authorizes such owners and professionals to provide the District with a candid evaluation of the Vendor's performance. By submitting its proposal, the Vendor agrees that if it or any person, directly or indirectly, on its behalf or for its benefit brings an action against any of such owners or professional or the employees of any of them as a result of or related to such candid evaluation, the Vendor will indemnify and hold harmless such owners and professionals and the employees of any of them from any claims whether or not proven that are part of or are related to such action and from all legal fees and expenses incurred by any of them arising out of or related to such legal action. This obligation is expressly intended for the benefit of such owners and professionals, and the employees of each of them.

Part II: District Related Forms

**Required Purchasing Division Documents and Instructions** 

#### Section I: Addendum Acknowledgement Form for RFP #21290

Having read and examined the Request for Proposal Documents, including the specifications, prepared by the Cleveland Metropolitan School District for the above-referenced Project, and the following Addenda:

Addendum Number	Date of Receipt	
		-
		-
Proposer:		

The undersigned Vendor proposes to perform all work for the applicable contract, in accordance with the contract document for the proposed sums.

#### Failing to acknowledge a published Addendum may cause your response to be rejected

Signature:\_\_\_\_\_ Date:\_\_\_\_\_

#### **Section II: Acknowledgement**

(Name of Company)

Hereby acknowledges receipt of this Request for proposal and the reading of these Instructions to Proposers. We further agree that if awarded the contract, we will submit the required Performance Bond and Insurance Certificate within five (5) days of written notification that the District has adopted a resolution authorizing the encumbrance of funds for the project. We understand, however, that a formal written contract, similar to the one contained in the RFP Package, will need to be executed and purchase order issued by the District before we have any vested contractual rights. Wherever, we agree to commence the work as required herein and timely complete the project pursuant to the Specifications by the date stated in the Notice to Proceed.

By:\_\_\_\_

(Name and Title)

Date:\_\_\_\_\_

### Section III: Vendor Request Form

#### VENDOR INFORMATION

(IF APPLICABLE)						
VENDOR NAME						
ADDRESS LINE 1						
ADDRESS LINE 2						
CITY			STATE		ZIP	
TELEPHONE NO.			FAX NO		-	
	Area Code	Number		Area Code	Number	
E-MAIL ADDRESS						
PRIMARY CONTACT	PERSON					
		REMIT TO (IF	DIFFERENT FROM	<u>I ABOVE)</u>		
VENDOR NAME ADDRESS LINE 1		REMIT TO (IF	DIFFERENT FROM	<u>1 ABOVE)</u>		
ADDRESS LINE 1 ADDRESS LINE 2		REMIT TO (IF		<u>I ABOVE)</u>		
ADDRESS LINE 1 ADDRESS LINE 2 CITY		REMIT TO (IF	STATE	<u>1 ABOVE)</u>		
ADDRESS LINE 1 ADDRESS LINE 2 CITY					ZIP	
ADDRESS LINE 1		REMIT TO (IF		<u>1 ABOVE)</u>		
ADDRESS LINE 1 ADDRESS LINE 2	(Area Code)		STATE	ABOVE)	ZIP Number	
ADDRESS LINE 1 ADDRESS LINE 2 CITY TELEPHONE NO.		Number	STATE			
ADDRESS LINE 1 ADDRESS LINE 2 CITY		Number	STATE			
ADDRESS LINE 1 ADDRESS LINE 2 CITY TELEPHONE NO.		Number	STATE			

NOTE: VENDOR NAME AND TAX ID NUMBER MUST BE AS FILED WITH THE INTERNAL REVENUE SERVICE.

#### PLEASE INDICATE WHERE APPLICABLE

DIVERSITY BUSINESS ENTERPRISE:	YES	NO
MINORITY BUSINESS ENTERPRISE:	YES	NO
FEMALE BUSINESS ENTERPRISE:	YES	NO

### Section IV: Taxpayer ID Form

Request for Taxpayer						G	ive l	Form	to t	he		
(Rev. October 2018) Identification Number and Certification									ster.			
Department of the Treasury Internal Revenue Service FG to www./rs.gov/FormW9 for Instructions and the latest information.								se	and	to the	IR	S.
	1 Name (as shown	on your income tax return). Name is required on this line; do	not leave this line blank.					-				
ļ	0. Durch and particular	ferenaried actily name. If different term above										
	2 DUDENCO HARNO	disregarded entity name, if different from above										
é		te box for federal tax classification of the person whose name	e is entered on line 1. Ch	eck only a	ne of t		4 Exem					
ŝ	following seven t		_	_			certain e Instructi				uais;	599
, u	Individual/sole single-member		Partnership	L Tru	sVestal		Exempt payee code (if any)					
Print or type. Specific Instructions on		y company. Enter the tax classification (C=C corporation, S=	S corporation, P-Partna	rship) 🕨			Exempt	ayee	code	(ir any)		
r 5	Note: Check	the appropriate box in the line above for the tax classification	of the single-member of	wher. Do			Exempti	on from	m FA	TCA rep	ortin	g
분분	another LLC t	C is classified as a single-member LLC that is disregarded fro hat is not disregarded from the owner for U.S. federal tax pu	rposes. Otherwise, a sing	gle-memb	er LLC	lis that	code (f	any)				
	_	d from the owner should check the appropriate box for the ta	x classification of its own	er.			Applies to a		mainia	ined control	in Pro	1151
ŝ	Other (see ins 5 Address (number	r, street, and apt. or suite no.) See instructions.		Request	er's na	-						
8												
	6 City, state, and Z	3P code										
-	7 List account rum	ber(s) here (optional)										
Par	Taxpa	yer Identification Number (TIN)										
		propriate box. The TIN provided must match the nam individuals, this is generally your social security num			Social	secu	rtty nun	iber	1 1		_	-
reside	nt allen, sole prop	rletor, or disregarded entity, see the instructions for P	Part I, later. For other				-		-			
entities TIN, la		yer identification number (EIN). If you do not have a n	umber, see How to ge		or				JI			
		n more than one name, see the instructions for line 1.	Also see What Name			yer i	dentifica	ition r	numb	er		
Numb	er To Give the Rec	quester for guidelines on whose number to enter.				٦.		Τ			Г	7
Part	Certifi	action									L	
	penalties of perju											
		n this form is my correct taxpayer identification numb	er (or I am waiting for	a numbe	er to be	e Issu	ied to n	1e); a	nd			
		ickup withholding because: (a) I am exempt from bac n subject to backup withholding as a result of a failure										
		ackup withholding; and										
		other U.S. person (defined below); and										
		ntered on this form (if any) indicating that I am exemp s. You must cross out item 2 above if you have been no		-		suble	et to be	ckun	with	holding	her	ause
you ha	ve failed to report a	all interest and dividends on your tax return. For real est	ate transactions, Item 2	does no	t apply	. For	mortga	ge lrit	erest	pald,		
		ent of secured property, cancellation of debt, contributio vidends, you are not required to sign the certification, bu										
Sign	Signature of											
Here	U.S. person	•	1	Date 🏲								
	neral Instr		Form 1099-DIV (dl funds)	vidends,	Includ	ling t	hose fro	om st	ocks	or mu	tual	
noted.		o the Internal Revenue Code unless otherwise	Form 1099-MISC proceeds)	(various t	types o	of Inc	ome, p	rizes,	awa	rds, o	gro	SS
related	to Form W-9 and	For the latest information about developments 1 its instructions, such as legislation enacted d, go to www.irs.gov/FormW9.	<ul> <li>Form 1099-B (stor transactions by brok</li> </ul>	(ers)						ther		
_	oose of For		<ul> <li>Form 1099-S (prod</li> <li>Form 1000-K (mod</li> </ul>								lone	a
-		orm W-9 requester) who is required to file an	<ul> <li>Form 1099-K (mer</li> <li>Form 1096 (home)</li> </ul>									
Inform	ation return with t	he IRS must obtain your correct taxpayer	1098-T (tultion)									
		N) which may be your social security number er identification number (ITIN), adoption	<ul> <li>Form 1099-C (can</li> </ul>				-					
taxpay	er Identification n	umber (ATIN), or employer identification number	<ul> <li>Form 1099-A (acqu Use Form W-9 on</li> </ul>								· .	
amour	t reportable on an	ormation return the amount paid to you, or other n information return. Examples of information	allen), to provide yo				- and a start of	- nanul			eart 15	
		not limited to, the following.	If you do not retur									
• FOU	Form 1099-INT (Interest earned or paid) be subject to backup withholding. See What is backup withholding, later.											

Cat. No. 10231X

Form W-9 (Rev. 10-2018)

#### **Section V: No Proposal Form**

#### RFP #21290

This form must be completed only if vendor is not submitting a proposal

To all prospective bidders/proposers:

Each company or person receiving this package has at some point in time requested to be placed on the proposal list of the Cleveland Metropolitan School District for this product and/or service.

It is the intent of the District to update this list subsequent to the contract cycle. Please note the following and take action accordingly.

If you are making a bid/proposal this cycle, disregard the remainder of this letter. Your name will remain on the active proposer list.

(1) If you are not making a bid/proposal this cycle, but want to remain on the active proposer's list for the future RFPs, place a check mark in the box to the left. Complete the name and address section below and return this letter to Purchasing at the address below.

(2) If you do not wish to remain on the active proposer's list, place a check mark to the left. Complete the name and address section below and return this letter to Purchasing at the address below.

Name of Company:	
Company Representative:	
Address:	
City, State:	Zip Code:
Telephone Number:	
Fax Number:	
Date:	

#### **Section VI: Certificate of Debarment**

ALL BUSING
and the season
-
47N1953 11

Certification Regarding Debarment, Suspension, and Other Responsibility Matters Primary Covered Transactions

This certification is required by the regulations implementing Executive Order 12549, Debarment and Suspension, 13 CFR Part 145. The regulations were published as Part VII of the May 26, 1988 *Federal Register* (pages 19160-19211). Copies of the regulations are available from local offices of the U.S. Small Business Administration.

#### (BEFORE COMPLETING CERTIFICATION, READ INSTRUCTIONS ON REVERSE)

(1) The prospective primary participant certifies to the best of its knowledge and belief that it and its principals:

- (a) Are not presently debarred, suspended, proposed for disbarment, declared ineligible, or voluntarily excluded from covered transactions by any Federal department or agency;
- (b) Have not within a three-year period preceding this application been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State, or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State, or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application had one or more public transactions (Federal, State, or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective primary participant shall attach an explanation to this proposal.

Business I	Name				
Date			Ву	Name and Title of Authorized	I Representative
				Signature of Authorized Repre	esentative
SBA Form	n 1623 (10-88	Federal Recycling Program	Printed on Recycled P.	aper	This form was electronically produced by Elite Federal Forms, Inc

#### Section VI: Certificate of Debarment Pg. 2

- 2 -

#### INSTRUCTIONS FOR CERTIFICATION

1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.

2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.

3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If is is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.

5. The terms "covered transaction," "debarred," "suspended," "ineligible," "lower tier covered transaction," "participant," "person," "primary covered transaction," "principal," "proposal," and "voluntarily excluded," as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is submitted for assistance in obtaining a copy of those regulations (13 CFR Part 145).

6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the ineligibility of its principals. Each participant may, but is not required to, check the Nonprocurement List.

9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

#### Section VII: Conflict of Interest Form

#### Statement of Potential Conflicts of Interest

Vendor Name:	Primary Contact:
Address 1:	Telephone #:
Address 2:	Fax #:
City:	Email:
State, Zip:	Website:

Cleveland Metropolitan School District (CMSD) adheres to Ohio Ethics Law and strictly follows the opinion of the Ohio Ethics Commission. As such, each vendor is requested to submit this statement declaring any potential conflicts of interest in doing business with the District. Please answer the following two questions providing all requested information.

1. Are any current Cleveland Metropolitan School District (CMSD) employees, Cleveland Board of Education members, or any of their immediate family members, also members of the vendor's board of directors, hold any officer position with the vendor, or own any shares of any stock issued by the vendor?

Yes\_\_\_\_ No\_\_\_\_

If **Yes**, and if the CMSD employee, CMSD board member, or immediately family member is a member of the vendor's board of directors or holds an office with the vendor, please state the person's name and position with the vendor.

Name:

Position:

If **Yes**, and if the CMSD employee, CMSD board member, or immediate family member owns share of any stock in the vendor organization or company, state the percentage of all outstanding company shares owned by the CMSD employee or board member.

%

2. Are any current CMSD employees, CMSD board members, or any immediate family members also employees of the vendor?

Yes\_\_\_\_ No\_\_\_\_

If **Yes**, please state the person's name and provide a description of their job duties for the provider:

Name:\_\_\_\_\_

Job Duties:\_\_\_\_\_

If **Yes**, please describe the contact that the vendor will have with the CMSD employee or CMSD board member in the course of providing services to the District:

#### CERTIFICATION

I do hereby certify that the foregoing statements are true and accurate, and that my signature below attests to the authenticity of my identity as the person actually signing this form. This document is not a contract. In order for a binding Agreement to exist, a signed Agreement will be required prior to any legally binding commitment by the District.

#### NOTARIZED STATEMENT

		bein	g duly sworn and deposes	says
That he/she is the				_of
		(title)		
			, and answers to all the	
f	(organization)			
foregoing question	s and all statements t	therein contained a	are true and correct.	
	(signature)			
Subscribed and swo	orn before me this	day of	, 20	
Notary Public:				
My commission exp	pires:			

### Section VIII: Proposer Qualifications Form

Proposer must answer all questions or attach a written explanation for each question.
PROPOSER NAME:
ADDRESS:
CITY; STATE: ZIP:
CONTACT PERSON:
TITLE:
TELEPHONE: ( ) TOLL FREE: ( )
TAXPAYER IDENTIFICATION NUMBER:
1. What type of organization? (i.e. corporation, partnership, etc.)
2. How many years has your organization been in business?
3. How many years has your organization been in business under its current name?
4. List any other aliases your organization has utilized in the last two years and the form of Business
5. If you are currently a corporation, list the following:
a. State of incorporation
b. Date of incorporation
c. President's name
d. Secretary's name
e. Treasurer's name
f. Statutory agent's name

- g. Name of shareholders, if less than 10
- h. Principal place of doing business
- 6. If you are currently in a partnership, list the following:
  - a. Name and address of all general and limited partners.
  - b. Original name and date of organization's inception
- 7. If you are neither a corporation nor a partnership, please describe your organization and list principals.
- 8. Are you legally qualified to do business in the State of Ohio?
- 9. Are you legally qualified to do business in Cuyahoga County and licensed by the City of Cleveland?
- Has your organization ever been (i) declared by a customer to be in default under a contractor and/or (ii) sued by a customer for failure to completely a contract or properly perform services in a timely manner? If yes, please state where, when, and why.
- 11. Has your organization ever been cited by a local, county, state, or federal authority for violation of a regulation or statute or failing to timely complete a contract in accordance with specifications? I yes, please state date, agency, and final disposition.
- 12. Has your organization ever filed for bankruptcy? If yes, please state where, when and why?
- 13. On a separate sheet, list the major customers for whom your organization has provided this type of equipment or service in the past five years. Include owner's name and type of work performed.
- 14. Has your organization ever been sued by a supplier for failure to timely pay for materials or equipment provided? If yes, please provide details.

15. What is the dollar limit of your firm's General (CLS) Liability Insurance?

Name of insuring com	pany:
Policy number:	
16. What is the dollar limit of you	r firm's Automotive Liability Insurance?
Owned vehicles	
Non-Owned vehicles_	
Name of insuring com	pany
Policy number	

- 17. List the name and address of every person having an interest in this RFP.
- 18. Has any federal, state or local government entity ever cited or taken any action against your organization or any of its principals for failure to pay or remit any taxes including but not limited to income, withholding, sales, franchise, or personal property taxes? If yes, please give name of agency, date and amount of taxes overdue and resolution of the issue.
- 19. Is your organization and its' principals current in payment of personal property taxes?
- 20. The prospective lower tier participant certifies, by submission of this RFP, that neither it nor its principals is presently debarred, suspended, proposed, for debarment or suspension, declared ineligible, or voluntarily excluded from participation in this transaction by any State and/or Federal Department or Agency.
- 21. Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participants shall attach an explanation to this RFP.

### **Notarized Statement**

	being du	ly sworn and deposes says
that he/she is the		of
	(title)	
	, a	nd answers to all the
foregoing questions and all statements th	erein contained are	true and correct.
	(signature)	
Subscribed and sworn before me this	day of	, 20
Notary Public:		
My commission expires:		

Section IX: State of Ohio Insurance

Sample: State Of Ohio Insurance

SAMPLE

#### **STATE OF OHIO**

#### DEPARTMENT OF INSURANCE

#### **CERTIFICATE OF COMPLIANCE**

As Superintendent of Insurance of the State of Ohio, I

do hereby certify that \_\_\_\_\_

a corporation located at \_\_\_\_\_

in the State of \_\_\_\_\_\_

with the laws of this state applicable to it, and is

authorized to transact in this state its appropriate

business of insurance as prescribed under Section 3941.02.

of Ohio, including Fidelity Insurance.

From 20 , until

In witness whereof, I have hereunto subscribed my name and caused my seal to be affixed at Columbus, Ohio this day and date.

Superintendent of Insurance of Ohio

# Section X: Sample Certificate of Liability Insurance

TUIC				ATE OF LIABI					E (MM/DD/YYYY)
BELOW		ISUR	ANC	OF INFORMATION ONLY ANI R NEGATIVELY AMEND, EXT E DOES NOT CONSTITUTE A CERTIFICATE HOLDER.					
	TANT: If the certificate holder and conditions of the policy, or ate holder in lieu of such endo			ITIONAL INSURED, the policy(i icies may require an endorser	es) must be nent. A stat	endorsed. I ement on th	f SUBROGATION IS W	AIVED, s	subject to t rights to t
RODUCER			oniqu	CONT	ACT				
				PHON	1		FAX	_	
				E-MAI	o. Ext):		FAX (A/C, No	o):	
				ADDRI			RDING COVERAGE		T
				INSUR		SURERIS AFFO	RDING COVERAGE		NAIC #
SURED				INSUR					
				INSUR			17 e		
				INSUR					
				INSUR			91. 1.21. d.a. 19.74		
	an a			INSUR					T
OVERA		RTIFI	CATI	NUMBER			<b>REVISION NUMBER:</b>		
THIS IS	TO CERTIFY THAT THE POLICIE	SOF	INSU	RANCE LISTED BELOW HAVE BE	EN ISSUED T	O THE INSUR		THE PC	LICY PERIO
CERTIFIC	CATE MAY BE ISSUED OR MAY IONS AND CONDITIONS OF SUCH	PER	TAIN	NT, TERM OR CONDITION OF AN THE INSURANCE AFFORDED BY LIMITS SHOWN MAY HAVE BEEN	THE POLICII REDUCED BY	ES DESCRIBE	DOCUMENT WITH RESI	TO ALL	WHICH TH
GENEE	TYPE OF INSURANCE	INSR	WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIM	ITS	
<u> </u>					1		EACH OCCURRENCE	s	
10	OMMERCIAL GENERAL LIABILITY						DAMAGE TO RENTED PREMISES (Ea occurrence)	\$	
	CLAIMS-MADE OCCUR	-					MED EXP (Any one person)	\$	
							PERSONAL & ADV INJURY	\$	
CENIL	AGGREGATE LIMIT APPLIES PER	1					GENERAL AGGREGATE	\$	
	PPO		8				PRODUCTS - COMPIOP AGG		
	OLICY JECT LOC						COMBINED SINGLE LIMIT	\$	
-	NY AUTO						(La accident)	s	
AL	LL OWNED SCHEDULED						BODILY INJURY (Per person)	S	ero 6208 261
	NON-OWNED						BODILY INJURY (Per accident		
	AUTOS						PROPERTY DAMAGE (Per accident)	\$	
UN	MBRELLA LIAB OCCUR		<u> </u>					S	
EX	CESS LIAB CLAIMS-MADE						EACH OCCURRENCE	\$	
DE							AGGREGATE	\$	
WORKE	ERS COMPENSATION				<u> </u>		WC STATU- TORY LIMITS ER	\$	
ANY PR	PLOYERS' LIABILITY		<b></b>						
(Mandat	/MEMBER EXCLUDED?	N/A					E.L. EACH ACCIDENT E.L. DISEASE - EA EMPLOYE	\$	
If yes, de DESCRI	escribe under IPTION OF OPERATIONS below							1	
				2000 08 010 054 086			E.L. DISEASE - POLICY LIMIT	\$	
	1		·						
CRIPTION	OF OPERATIONS / LOCATIONS / VEHICL	ES (A	ttach A	CORD 101, Additional Remarks Schedule,	if more space is	required)			
RTIFICA	ATE HOLDER			CANC	ELLATION				
				THE	EXPIRATION	DATE THE	ESCRIBED POLICIES BE REOF, NOTICE WILL Y PROVISIONS.	CANCELI BE DE	LED BEFORE
				AUTHOD	ZED REPRESEN	TATIVE			
				AUTHOR	LED REPRESEN	TAUVE			
	T.								

The ACORD name and logo are registered marks of ACORD

#### Section XI: Non-Collusion Affidavit

This Affidavit must be executed and shall accompany the proposal in order for the proposal to be considered.

NON-COLLUSION AFFIDAVIT State of Ohio, Cuyahoga County

\_\_\_\_\_, being first duly sworn, deposes and says that

he/she is \_\_\_\_\_\_ of \_\_\_\_\_\_

of the party making the foregoing proposal; that such proposal is genuine and not collusive or sham; that said proposer has not colluded, conspired, connived, or agreed, directly or indirectly, with any proposer or person, to put in a sham proposal, or that such other person shall refrain from proposing, and has not in any manner, directly or indirectly sought by agreement or collusion, or communication or conference, with any person, to fix the proposal price of affiant or any other proposer, to fix any overhead, profit or cost element of said proposal price, or of that of any proposer, or to secure any advantage against the Board of Education of the Cleveland Metropolitan School District, or any person or persons interested in the proposal; and that all statements contained in said proposal are true; and further that such proposer has not, directly or indirectly, submitted this proposal, or the contents thereof, or divulged information or data relative thereto to any Association or to any member or agent thereof.

Affiant

Sworn to and subscribed before me this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_.

Notary Public in and for Cuyahoga County, Ohio

My commission expires: \_\_\_\_\_

### **Section XII: Diversity Business Enterprise Participation Forms**

#### **PROGRAM OVERVIEW**

It is the goal of the Diversity Business Enterprise (DBE) program to ensure the firms owned and/or controlled by minorities and women have the opportunity to compete for any expenditure of funds including but not limited to contracts, lease purchase, requisitions, and all forms of equipment, work services, materials, construction, etc.

The DBE program shall make every good faith effort to ensure that certified DBE's in the relevant Cleveland Municipal School District geographic market have the maximum opportunity to proposal for contracts. The Cleveland Municipal School District geographic market is Cuyahoga, Summit, Lake, and Lorain counties.

The District has established goals for DBE participation in all contracts that it awards. The goals range from 15 to 30 percent and vary by the type of contract awarded:

- 15% Service Contracts
- > 20% Goods and Supplies
- > 30% Maintenance/Construction Repair

A Diversity Business Enterprise encompasses Minority Business Enterprises (MBEs) and Female Business Enterprises (FBEs)

A DBE is an enterprise in which minorities, African Americans, Native Americans, Hispanic or Latin Americans, Asian Pacific Islander Americans, and/or women own at least 51% of the shares of stock or controlling interest.

A FBE is a female-owned enterprise with at least 51% of the shares of stock or controlling interest, which is held by female.

A company may be in compliance with the District's DBE program although the applicable numerical goal is not met if a company makes a good faith commitment to comply with DBE regulations. The Purchasing Director determines whether a company has made a good faith commitment.

DBE requirements under certain circumstances can be waived by the district with convincing proof of good faith efforts.

# TERMS AND CONDITIONS OF NOTICE AND REQUIREMENTS TO ENSURE DIVERSITY BUSINESS ENTERPRISE (DBE) OPPORTUNITY

#### Definition of DBE: A Diversity Business Enterprise (DBE)

"Small Diversity business concern" means a small business concern that is at least fifty-one (51) percent unconditionally owned by one or more individuals who are both socially and economically diverse, or a publicly owned business that has at least fifty-one (51) percent of its stock unconditionally owned by one or more socially and economically diverse individuals and that has its management and daily business controlled by one or more such individuals. This term also means a small business concern that is at least fifty-one (51) percent unconditionally owned by an economically diverse Indian tribe or Native Hawaiian Organization, or a publicly owned business that has at least fifty-one (51) percent of its stock unconditionally owned by one of these entities, that has its management and daily business controlled by members of an economically diverse Indian tribe or Native Hawaiian organization.

- 1. "Socially diverse individuals" means individuals who have been subjected to racial or ethnic prejudice or culture bias because of their identity as a member of a group without regard to their qualities as individuals.
- 2. "Economically diverse individuals" means socially diverse individuals whose ability to compete in the free enterprise system is impaired due to diminished opportunities to obtain capital and credit as compared to others in the same line of business who are not socially diverse. Individuals who certify that they are members of named groups (African Americans, Hispanic Americans or Latin Americans, Native Americans, Asian-Pacific Islander Americans, Subcontinent Asian Americans) are to be considered socially and economically diverse.

#### Definition of FBE: Female Business Enterprise (FBE)

"Female-owned small business concern" means a small business concern:

- 1. Which is at least fifty-one (51) percent owned by one or more women; or, in the case of any publicly owned business, at least fifty-one (51) percent of the stock of which is owned by one or more women and;
- 2. Whose management and daily business operations are controlled by one or more women.

#### TERMS

- 1. DBE participation will be counted toward meeting the goals outlined in the notice as follows:
  - a. The total dollar value of a correct contract or subcontractor indirect subcontract awarded toward a certified DBE will be counted toward the applicable goal.
  - b. In the case of a joint venture, certified by the Cleveland Municipal School District, the portion of the total dollar value of the contract equal to the percentage of the ownership and control of the DBE partner in the join vendor will be counted toward the applicable goal. (PLEASE RETURN DBE FORM E)
  - c. Only expenditures to DBE that perform a commercially useful function in the work of a contract or subcontract or indirect subcontract will be counted toward DBE goals. A DBE is considered to perform a commercially useful function when it is responsible for execution of a distinct element of work of a contract or subcontract and carries out its responsibilities by actually performing, managing, and supervising the work involved. If a DBE contractor subcontracts a significantly greater portion of the work of the contract than would be expected on the basis of normal industry practices, the DBE is presumed not to be performing a commercially useful function. The DBE may present evidence to rebut this presumption.
  - d. The total dollar value of materials and supplies obtained from DBE suppliers and manufacturers will be counted toward DBE goals if the DBE assumes the actual and contractual responsibility for the provision of the materials and supplies.
- 2. A proposer who fails or refuses to complete and return this Notice may be deemed a non-responsive proposer.

- 3. The contractor's goals as set forth in this Notice shall express the contractor's commitment to the percentage of DBE utilization during the term of this contract. The contract shall be deemed to have met its commitment for DBE utilization if the DBE utilization rate of the contractor meets the goals established by this Notice.
- 4. The contractor must receive the approval of the District before making substitutions for any subcontractors listed in the Notice. Substitution of DBE is not allowed unless the contractor receives District approval.
- 5. The contractor's commitment to a specific goal is to meet the DBE objectives and is not INTENDED and shall not be used to discriminate against any qualified company or group or companies.
- 6. The contractor's commitment to a specific goal for DBE utilization as required by this Notice shall constitute a commitment to make every good faith effort to meet such goal by a subcontracting to or undertaking to joint venture with DBE firms. If the contractor fails to meet the goal, it will carry the burden of furnishing sufficient documentation as part of the proposal response of its good faith efforts to justify a grant of relief from the goals set forth in this Notice. Such justification will take the forms of a detailed report which will document at least the following information:
  - a. Attendance at the pre-proposal meeting, if any, scheduled by the District to inform DBE's of Subcontracting opportunities under a given solicitation.
  - b. Advertisement in general circulation media, trade association publications, and minority-focus media for at least twenty (20) days before bids or proposals are due. If twenty (20) days are not available, publication for a shorter reasonable time is acceptable.
  - c. Written notification to DBE that their interest in the contract is solicited, and follow-up contact to determine whether the DBE's were interested.
  - d. Efforts made to select portions of the proposed work to be performed by DBE in order to increase the likelihood of achieving the stated goals.
  - e. Efforts to negotiate with DBE for specific sub-proposal, including at a minimum:
    - i. The names, addresses, and telephone numbers of DBE's that were contacted.
    - ii. A description of the information provided to DBE regarding the plans and specifications for portion of the work to be performed; and
    - iii. A statement of why additional agreements with DBE were not reached.
    - iv. Completion of (Form E) if DBE's are not involved in the RFP.
  - f. Concerning each DBE the supplier/contractor contacted but rejected as unqualified, the reasons for the supplier's/contractor's conclusion.
  - g. Efforts made to help the DBE's contacted that needed assistance in obtaining required bonding, lines of credit, or insurance.
  - h. Use of the services of minority community organizations, minority contractor's groups, governmental minority business assistance offices, and other organizations that assist in the recruitment and placement of DBE's.

- 7. Suppliers/contractors that fail to meet DBE goals and fail to demonstrate sufficient good faith efforts are not eligible for contract awarded.
- 8. The District, through its Diversity Officer will review the contractor's minority business enterprise involvement efforts during performance of this contract. Such review will include, but not be limited to, contractor's quarterly statement of income from the District and what portion of said income went to the DBE enterprise(s) as evidenced by affirmation of the DBE enterprise(s) which the contractor hereby agrees to supply each quarter during the term of its contract with the District. If the contractor meets its goal or if the contractor demonstrates that every reasonable effort has been made to meet its goal, the contractor shall be presume to be in compliance. Where the Diversity Officer finds that the contractor shall be presume to be in compliance. Where the Diversity Officer finds that the contractor has failed to comply with the requirements of this Notice, said Diversity Officer shall inform the Purchasing Director who shall immediately notify the contractor to take corrective action. If the contractor fails or refuses to comply promptly, then the Purchasing Director, upon approval of the District, shall issue an order shopping all or part of the work until satisfactory corrective action has been taken. No part of the time lost due to any such stop orders shall be made subject of claim for extension of time or for excess costs or damages by the contractor. When the District proceeds with such formal action it has the burden of proving that the contractor has not met the requirements of coming forward and showing that it has met the good faith requirements of the Notice, specifically including paragraph 7 hereof. Where the contractor is found to have failed to exert every good faith effort to involve DBE in the work provided, the District may declare that the contractor is ineligible to receive further District funds, whether as a contractor, subcontractor, or as a consultant, for a period of up to three (3) years.
- 9. The contractor will keep records and documents for three (3) years following performances of this contract to indicate compliance with this Notice. These records and documents, or copies thereof, will be made available at reasonable times and places for inspection by any authorized representative of the District upon request together with any other compliance information which such representative may require.
- 10. Proposers and contractors are bound by all requirements, terms and conditions of this Notice.
- 11. Nothing in this Notice shall be interpreted to diminish the present contract compliance review

#### 1: DBE Form A

Name of Firm:		
Address:		
City, State, Zip Code:		
Telephone Number:		
Type of Business (Product or Service):		
Date of Proposed Contract Award:	· · · · · · · · · · · · · · · · · · ·	
Amount of Proposed Contract Award:		
Diversity Business Enterprise Subcontractor(s):		
Dollar Amount Subcontract Award:		
Percent of Subcontract Award:		
D.B.E. Participation:	\$	
F.B.E. Participation:	\$	
Name of EEO Officer:		
(Signature of owner, partner, or authorized officer)		
Name:(printed)	Dated:	
Title:		
DO NOT COMPLE	ETE BELOW THIS LINE	
CompliantCompliand	nce PendingNon-Compliant	
Compliance Date:_		
(signature, DBE Department)	(date)	

#### 2: DBE Form B

#### NOTICE OF REQUIREMENT TO ENSURE DIVERSITY BUSINESS ENTERPRISE (DBE) OPPORTUNITY

#### Note: <u>All eligible proposers for award of the contract should comply with the Requirements, Terms, and</u> <u>Conditions of this Notice</u>.

The undersigned proposer hereby agrees that the goal it has established for DBE participation in this project through either subcontracting or entering into a joint Venture with DBEs in conformity with the Requirements. Terms and Conditions of this Notice is a goal of thirty (30%) percent for a construction/repair/ maintenance contract, twenty (20%) percent for a supply contract, and fifteen (15%) for a service contract of the total contract amount of this project. In no event will the absence of goals as stated above be deemed as compliance with the requirements, terms and conditions of this notice.

In addition, the undersigned will complete and attach hereto the DBE (Form C) Schedule for DBE participation, showing all DBE/FBE that will participate as subcontractors or joint ventures in this contract and a DBE (Form D), DBE Letter of Intent form for each DBE/FBE listed on the Schedule.

Proposer:	 	
Date:	 	
Ву:	 	
Title:	 	

#### Definition of DBE: A Diversity Business Enterprise (DBE)

"Small Diversity business concern" means a small business concern that is a least (51) percent unconditionally owned by one or more individuals who are both socially and economically diverse, or a publicly owned business that has at least (51) percent of its stock unconditionally owned by one or more socially and economically diverse individuals and that has its management and daily business controlled by one or more such individuals. This term also means a small business concern that is at least (51) percent unconditionally owned by an economically diverse Indian tribe or Native Hawaiian Organization, or a publicly owned business that has least (51) percent of its stock unconditionally owned by one of these entities, that has its management and daily business controlled by members of an economically diverse Indian tribe or Native Hawaiian Organization.

#### 3: DBE Form C

#### SCHEDULE MBE/FBE PARTICIPATION

Project Name:
Name of Non-DBE Contractor:
Identification Number:
Location:
Name of Minority Contractor:
Address:
City, State, Zip:
Type of work to be performed and work hours involved:
Projected commencement and completion dates for work:
Agreed price in dollars or percentage:
The undersigned will enter into a formal agreement with DBE for work listed in this schedule conditioned upon execution for a contract with the Cleveland Municipal School District

TO BE RETURNED WITH THE PROPOSAL

Signature of Non-DBE Prime Contractor

Date:\_\_\_\_\_

#### 4: DBE Form D

#### **DBE LETTER OF INTENT**

То:	
To:	
Project:	
<b>NON-DBE PRIME OR GENERAL PROPOSER</b> The Undersigned intends to perform work in (check one):	n connection with the above-referenced project as
an individual a corporation	a partnership a joint venture
DBE status of the undersigned is confirmed in the enterprises with a certification date of:	ne Cleveland Municipal School District's DBE file of bona fide
The Undersigned is prepared to perform the foll project. Specify in detail particular work items of	lowing described work in connection with the above referenced or parts thereof to be performed:
at the following price or percent of contract: \$_ You have projected the following commenceme completion of such work as follows: Items	nt date of such work, and the undersigned is projecting
Projected Commencement Date	
Projected Completion Date	
awarded to NON-DBE contractor (s) and/or N	of the dollar value of the subcontract will be sublet and/or ON-FBE SUPPLIERS. The undersigned will enter into a formal itioned upon your execution of a contract with the Cleveland
Date	Name of DBE Firm (where applicable)
Signature of DBE (where applicable)	Signature of MBE Firm
(TO BE RETURNEDWITH RFP)	
Name of FBE Firm	Signature of FBE Firm

33

#### 5: DBE Form E

#### DBE Unavailability Certification

/	
Name	Title
Of	
I contacted the following DBE to obtain a Proposal fo	<i>Date</i> or work items to be performed on:
Board Project:	
Minority Contractor:	
Work Items Sought:	
Form of Proposal Sought:	
Female Contractor:	
Work Items Sought:	
Form of Proposal Sought:	
, .	y business enterprise was unavailable (exclusive of th work on this project or unable to prepare a proposal
Signature, Non-DBE prime Proposer	Date
	tunity to proposal on the above-referenced work on by
Date	Non-DBE Prime Proposer
Signature, Non-DBE Prime Proposer	
Signature, Non-DDL FINNE FIOPOSEI	

The above statement is a true and accurate account of why I did not submit a Proposal on this project.

Signature, Non-DBE prime Proposer

#### 6: DBE Form F

#### **Non-Minority Prime Affidavit for DBE**

STATE OF	}	
COUNTY OF	} SS.	AFFIDAVIT

The undersigned swear that the foregoing statements are correct and include all material information necessary to identify and explain the items and operation of our subcontract and the intended participation by each party in the undertaking. Further, the undersigned covenant and agree to provide to the Cleveland Municipal School District current, complete, and accurate information regarding actual subcontract work and the payments thereof, and any proposed changes in any of the subcontract arrangements and to permit the audit and examination of the books, records and files of the subcontract or those of each party relevant to the subcontract, by authorized representatives of the Cleveland Municipal School District. Any material misrepresentation will be grounds for terminating any contract which may be awarded and for initiating action under federal and state laws concerning false statements.

Name of Firm:				
Signature:				
Name and Title:				
Date:				
STATE OF COUNTY OF } SS.	}			
On this	day of		20	, before me appeared
		, to me p	personally k	nown, who being duly sworn,
did execute the fo	regoing affidavi	it, and did state tha	t they were	e properly authorized by
		to execute the af	fidavit and	did so as their free act and deed.
(Seal)				
Notary Public				
Commission expire	es			

#### 7: DBE Form G

#### This form need not be completed if all joint venture firms are diversity business enterprises

- 1. Name of Joint Venture:\_\_\_\_\_
- 2. Address of Joint Venture:
- 3. Phone Number of Joint Venture:\_\_\_\_\_
- 4. Identify the firms which comprise this joint venture. (The DBE partner must complete DBE Form A or have current DBE Certification)
  - a. Describe the roll of the DBE firm in the joint venture:\_\_\_\_\_
  - b. Describe briefly the experience and business qualifications of each non-DBE Joint Venture:
- 5. Nature of Joint Venture's Business:
- 6. Provide a copy of the Joint Venture Agreement.
- 7. What is the percentage of DBE Ownership? DBE\_\_\_\_% FBE\_\_\_\_%
- 8. Ownership of Joint Venture: (This need not be completed if described in the Joint Venture agreement provided in response to question 6).
  - a. Profit and loss sharing:\_\_\_\_\_
  - b. Capital contributions, including equipment:
  - c. Other applicable ownership interest:\_\_\_\_\_

9. Control of and participation in this contract. Identify by name, race, and "firm" those individuals and their titles who are responsible for day-to-day management and policy decision making, including, but not limited to, those prime responsibility form:

lanag	ement decisions, such as:
i.	Estimating:
ii.	Marketing and Sales:
iii.	Hiring and firing of management personnel:
_	
iv.	Purchasing of major items or supplies:
_	
uperv	ision of field operations:
ı	ii. iii. iv. -

Note: If after complete the DBE Form B and before the completion of the joint venture's work on any contract awarded, there is any significant change in the information submitted, the joint venture must inform the Cleveland Municipal School District, either directly or through the non-DBE prime subcontractor if the joint vendor is a subcontractor.

### 8: DBE Form H

### Non-Minority Prime Affidavit (Joint Venture)

### STATE OF OHIO CUYAHOGA COUNTY AFFIDAVIT

The undersigned swear that the forgoing statements are correct and include all material information necessary to identify and explain the items and operation of our subcontract and the intended participation by each joint venture in the undertaking. Further, the undersigned covenant and agree to provide to the Cleveland Municipal School District current, complete, and accurate information regarding actual joint venture work and the payments thereof and any proposed changes in any of the subcontract arrangements and to permit the audit and examination of the books, records and files of the joint venture or those of each party relevant to the joint venture, by authorized representatives of the Cleveland Municipal School District. Any material misrepresentation will be grounds for terminating any contract which may be awarded and for initiating action under federal and state laws concerning false statements.

Name of Firm (Prime)		Name of Firm (DBE)	
Signature		Signature	
Name and Title		Name and Title	
Date		Date	
STATE OF	] COUNTY OF	]SS.	
	day of		
	t, and did state that they were	properly authorized by	
(Seal)			
	Notary Public		

Commission expires

### Section XIII: EOA Contractual Declaration Forms

#### **CMSD** Affirmative Action Program

#### Vendor Contract Compliance, Procedures and Guidelines

#### Note: Please read carefully all of the information contained in these documents.

Pursuant to the Affirmative Action Policy Adopted by the Cleveland Municipal School District, the following guidelines and procedures will be implemented to ensure that all vendors doing business with the District are in compliance with Equal Employment Opportunity Standards.

#### A. SUBMISSION OF VENDOR EMPLOYMENT PRACTICE REPORT

All vendors and contractors who propose to provide goods, services, supplies, and equipment through formal proposals, informal proposals, and contract term agreements are required to submit a Vendor Employment Practice Report with each Proposal. Approved status by the Vendor Employment Practice Report includes the following documents which <u>must be completed in their entirety and returned with the proposal</u>.

Please note, compliance approval consists of both DBE and Vendor Contract Compliance approval.

1. <u>General Information Sheet (Form 1)</u>: Provides basic information on the vendor.

1a. <u>SMSA/OR RECRUITMENT AREA</u>: Indicates the relevant labor area in which your facility is located. <u>Designate</u> the <u>Standard Metropolitan Statistical Area</u>, county, or city from which the facility can draw applicants or recruit for most positions.

In making relevant labor area determinations, examine the statistics on racial, ethnic, and gender composition of the Standard Metropolitan Statistical Area, county, or city surrounding your organization, as well as other appropriate adjacent areas.

The relevant labor area should be the SMSA county or city with the highest population of minorities and women.

1b. <u>DEFINITION</u>: As defined by the U.S. Bureau of the Census, SMSA is: "Except in the New England States, a county or group of contiguous counties which contains at least one city of 50,000; in addition contiguous counties if they are socially and economically integrated within the central city; in the New England States towns and cities instead of counties. Each SMSA must include at least one central city."

- 2. **Compliance Declaration Form** (Form 2) The Agreement indicating the vendor is in compliance with Equal Employment Opportunity requirements, will take affirmative action, and will comply with all Fair Labor Standard practices.
- 3. Current Employment Data Form (Form 3) Current personnel data indicating employees in each job category classified by gender and race.
- 4. Existing Affirmative Action Program If any and copies of any agreement between the vendor and the Equal Employment Opportunity Commission, Office of Federal Contract Compliance Program or court order pertaining to equal employment opportunity.

### **B. EVALUATION OF COMPLIANCE DATA**

- 1. The Diversity Officer will evaluate data submitted by vendors who are recommended to receive District proposals and contracts. Vendors found in compliance with the District's Equal employment opportunity standards (Affirmative Action and DBE Program) will be placed on the approved vendor's list.
- 2. In the event that a vendor is found not in compliance with the District's equal employment opportunity standards, the Diversity Officer will inform the Purchasing Director of the Reason(s) and ask that the Purchasing Director <u>not award</u> the contract or proposal to the vendor pending compliance. The Purchasing Director of Manager of Diversity will inform the vendor of reason(s) for non-compliance. Vendors found not in compliance will be given <u>ten (10) business days</u> from the time of notification by the Purchasing Director or Manager of Diversity to submit an acceptable affirmative action program to the Diversity Officer.
- 3. If the vendor which has been found not in compliance submits an <u>acceptable</u> affirmative action plan to the Diversity Officer within ten (10) business days of notification, the vendor may be given <u>conditional</u> <u>approval</u>.

### C. AFFIRMATIVE ACTION PLAN

- 1. Vendor found not in compliance with the District's equal employment opportunity standards are expected to develop and implement affirmative action programs if they expect to be eligible to successfully propose for District contracts.
- 2. While it is the vendor's responsibility to develop an affirmative action program which will result in equal employment opportunity for persons from all sectors of the community, the Officer in Charge of the Diversity Program may refer prospective proposers to resources which may be of assistance in developing affirmative action programs.
- 3. In the event that a vendor who has been awarded a District contract does not make satisfactory progress toward goals in the affirmative action program, the District will not negotiate a new contract until the vendor assures the Diversity Officer that significant progress will be made.

# D. CONDITIONS UNDER WHICH PROPOSALS MAY BE REJECTED OR CONTRACTS TERMINATED ON EQUAL EMPLOYMENT OPPORTUNITY GROUNDS

- 1. Vendor fails to submit completed and signed EEO documents with proposal or other requested information in a timely manner.
- 2. The vendor is found not to be in compliance with EEO laws, regulations and District policy, and does not have an acceptable Affirmative Action Program, or if the vendor has an acceptable Affirmative Action Program but the Diversity Officer determines the vendor has not made satisfactory progress toward goals in the plan and shows no promise of achieving the goals.
- 3. Any inconsistencies of misrepresentation of the facts in any of the requested information designed to portray the vendor in a more favorable position with respect to Equal Employment Opportunity Compliance will be grounds for cancellation of the contract by the Purchasing Director upon recommendation by the Diversity Officer and confirmation by the Cleveland Municipal School District.

## Form 1: Vendor Contract Compliance Form

Name of Firm:		
Address:		
City, State, Zip Code:		
Telephone Number:		
Standard Metropolitan Statistical	Area:	
Recruitment Area:		
Type of Business (product or servi	ce):	
Name of EEO Officer:		
Signature of Owner, Partner, or A	uthorized Officer:	
Name (type or print):		
Date:	Title:	
	Do not complete below this line	
Status of Vendor:		
Compliance	Conditional Compliance	
Non-Compliance	Compliance Pending	
Comments:		
Date:	Signature:	

### Form 2: Compliance Declaration

The following must be filled out completely:

It is the policy of \_\_\_\_\_\_that equal employment opportunity be afforded to all qualified persons without regard to race, religion, color, sex, national origin, age, or handicap.

In support of this policy, \_\_\_\_\_\_will not discriminate against any employee or applicant for employment because of race, religion, color, sex, national origin, age, or handicap.

\_\_\_\_\_\_will take affirmative action to insure that applicants are employed and that employees are treated during employment without regard to race, color, sex, national origin, age, or handicap. Such action will include, but not be limited to:

Recruitment, advertising, or solicitation for employment, hiring, placement, upgrading, transfer or demotion, selection for training including apprenticeship rates of pay or other forms of compensation, layoffs or termination.

The undersigned company states that they are of current applicable requirement pertaining to Fair Labor Standards and Non-Discriminatory Practices of Federal, State, and Local Governments.

The undersigned further acknowledges that if the contract is awarded to the undersigned, that the undersigned will comply with all Fair Labor Standard Practice.

\_\_\_\_\_, \_\_\_\_, this

day of \_\_\_\_\_, 20\_\_\_\_.

#### **DESCRIPTION OF JOB CATEGORIES**

#### **OFFICIALS, MANAGERS, AND SUPERVISORS**

Occupations requiring administrative personnel who set District policies, exercise overall responsibility of the places, and direct individual departments or special phases of a firm's operations includes: officials, executives, middle management, plant managers, department managers, and superintendents, salaried supervisors who are members of management, purchasing agents, buyers, and kindred workers.

#### PROFESSIONALS

Occupations requiring either college graduation or experience of such kind and amount as to provide background. Includes: accountants and auditors, airplane pilots and editors, engineers, layers, librarians, mathematicians, natural scientists, personnel and labor relations workers, physical scientists, physicians, social scientists, teacher's and kindred workers.

### TECHNICIANS

Occupations requiring a combination of basic scientific knowledge and manual skill which can be obtained through (about) two years of post high school education, such as that which is offered in many technical institutes and junior colleges, or through equivalent on-the-job training. Includes: drafters, engineering aides, junior engineers, mathematical aids, nurses, photographers, radio operators, scientific assistants, surveyor of technical illustrators, technicians (medical, dental, electronic, physical sciences), and kindred workers.

#### SALES WORKERS

Occupations engaging wholly or primarily in direct selling. Includes: advertising agents and salespersons, insurance agents and brokers, real estate agents and brokers, stock bond salespersons, demonstrators, sales persons, sales clerks, and kindred workers.

### OFFICE AND CLERICAL

Includes all clerical-type work regardless of level of difficulty, where the activities are predominantly nonmanual, includes: bookkeepers, cashiers, collectors (bills and account), messengers and office clerks, office machine operators, shipping and receiving clerks, stenographers, typists and secretaries, telegraph and telephone operators and kindred workers.

### **CRAFTWORKERS (SKILLED)**

Manual workers of relatively high skill level having a thorough and comprehensive knowledge of the process involved in their work, exercise considerable independent judgment, and usually receive an extension period of training. Includes: the building trades hourly paid foremen who are not members of management, mechanics and repairers, skilled machine operators, compositors and typesetters, electricians, engravers, job setters (metal), motion picture projectionists, pattern and model makers, stationary engineers, tailors and kindred workers.

### **OPERATIVE (SEMI-SKILLED)**

Workers who operate machine or processing equipment or perform other factory-type duties of intermediate skill level which can be mastered in a few weeks and require limited training.

### LABORERS (UNSKILLED)

Workers in manual occupations which generally require no special training. Perform elementary duties that may be learned in a few days and require the application of little or no independent judgment. Includes: garage laborers, car washers and greasers, gardeners (except farmers), ground-keepers, long-shore workers,

craftsperson and stevedores, lumber's and wood chippers, laborers performing lifting, digging, mixing, loading, and pulling operations, and kindred workers.

### SERVICE WORKERS

Workers in both protective and non-protective service occupations. Includes: attendants (hospital and other instruction, professional and personal service), barbers, and cleaners, cooks, guards, door keepers, stewards, janitors, police officers and detectives, porters, food services, and kindred workers.

### APPRENTICES

Persons employed in a program including work training and related instruction to learn a trade or craft which is traditionally considered an apprentice, regardless of whether the program is registered with a Federal or State agency.

### Part III: Employment Data Form

Please note this data may be obtained by visual survey or post-employment record. Neither visual surveys nor post-employment records are prohibited by any federal, state or local law. All specified data is required to be filled in by District policy.

	All EMPLPOYEES			MALES			FEMALES						
Job Categories	TOALS MALES & FEMALES	MALES	FEMALES	WHITE (NOT OF HISPANIC ORIGIN)	BLACK (NOT OF HISPANIC ORIGIN)	ASIAN AMERICAN OR PACIFIC ISLANDER	AMERICAN INDIAN OR ALSKAN NATIVE	HISPANIC	WHITE (NOT OF HISPANIC ORIGIN)	BLACK (NOT OF HISPANIC ORIGIN)	ASIAN AMERICAN OR PACIFIC ISLANDE	AMERICAN INDIAN OR ALSKAN NATIVE	HISPANIC
OFFICIALS, MGRS & SUPERVISORS													
PROFESSIONALS													
TECHNICIANS													
SALES WORKERS													
OFFICE/CLERICAL													
CRAFTWORKERS (SKILLED)													
OPERATIONS (SEMI-SKILLED)													
LABORERS (UNSKILLED)													
SERVICE WORKERS													
APPRENTICES		1											
TOTAL	1												

Additional information (optional):

Describe any other actions taken which show that all employees are recruited, hired, or trained or promoted without regard to their race, religion, color, sex, handicap, age or national origin. Use second sheet if additional space is needed:

The undersigned certifies that they are legally authorized by the proposer to make the statements and representations contained in this report, and that they have red all of the foregoing statements and representations which are true and correct to the best of their knowledge and belief.

FIRM OR CORPORATE NAME:	DATE:
SIGNATURE:	TITLE:

**Section XIV: Term Agreement Sample** 



**Term Agreement – Travel Agent Services** 

## **SAMPLE ONLY**

This Term Agreement is made and entered into by and between the Cleveland Metropolitan School District (the "District"), 1111 Superior Avenue E, Suite 1800, Cleveland, Ohio 44114 and Vendor Name, Vendor Address, City, State, Zip (the "Vendor") for **Providing Travel Agent Services** on "As Needed" Term Agreement Basis for the Cleveland Metropolitan School District.

Vendor agrees to adhere to all terms and conditions contained within the specifications and documentation of RFP #21290 and fully understands that their services and/or products will be based on an "as needed" basis according to the Proposal Form(s) submitted by the Vendor.

The Cleveland Metropolitan School District does not commit to any specific dollar figure or quantity amount being awarded to the Vendor for this Term Agreement or possible renewal periods. If Vendor is providing a specific service, vendor agrees to maintain all required insurance, without interruption, during the period of this Term Agreement.

The term of this agreement will begin on January 1, 2020 through June 30, 2020 with three (3) renewal options. The First Renewal Option is for the 20-21 School Year (July 1, 2020 through June 30, 2021). The Second Renewal Option is for the 21-22 School Year (July 1, 2021 through June 20, 2022). The Third Renewal Option is for the 2022-2023 School Year (July 1, 2022 through June 30, 2023). These renewal options will be under the same terms and conditions as the current contract year and at the discretion of the District. This term agreement automatically renews at the increased percentage rates for the 20-21 School Year (July 1) is subject to change at the discretion of the District with written notice to the awarded vendor(s).

Initial Term Agreement rates and/or prices and renewal option rates and/or prices are listed in <u>Attachment "A"</u>, vendors submitted cost proposal, included and made a part herein. Vendor further agrees and understands that all pricing submitted with their proposal is non-negotiable, including renewal option periods.

Either party may cancel this Term Agreement by giving a thirty (30) day written notice to the other party.

Insurance – Vendor, at all times during the term of this Agreement, shall, at its sole cost and expense, obtain and keep in full force and effect:

Commercial General Liability –	\$1,000,000.00 Limit of Liability
Including limited contractual liability	(per occurrence)
Umbrella/Excess Liability –	\$1,000,000.00/\$2,000,000.00
With respect to the Commercial General	(per occurrence/in the aggregate)
Liability	
Automobile Liability –	\$1,000,000.00 Limit of Liability
Including non-owned and hired	(per occurrence)
Workers Compensation	Workers compensation and employer's
	insurance to the full extend as required by law

All insurance policies shall be issued by an insurance company licensed to do business in the State of Ohio, and is satisfactory to the District, and contains an additional insured policy endorsement name with District as an additional insured.

The District is not liable for vandalism, which results in damage to the property or vehicles of the Vendor. The District will not reimburse for private insurance deductibles for such vandalism.

a. Vandalism damage is defined as damage resulting from criminal conduct for which an individual may (but not necessarily) b prosecuted under the Ohio Revised Code.

**Indemnification and Hold Harmless** – The Vendor shall indemnify, defend, and hold harmless the District, all of its members, officers, employees, and agents, from and against any and all liability (whether real or asserted), claims, demands expenses, costs (including legal fees), and causes of action of any nature whatsoever for injury or death of persons, or damage or destruction of property which may result from or arise out of the negligence or intentional misconduct of the Vendor or its employees, officers, or agents, in the course of the Vendor's performance of this Agreement or the Vendor's failure to perform. This indemnification and hold harmless obligation survives the term of this Agreement.

**No Damages for Delay** - The District shall not be held responsible for any loss, damage, costs, or expenses sustained by the Vendor as the result of any project delays, disruptions, suspensions, work stoppages, or interruptions of any kind, whether reasonable or unreasonable or whether occasioned by changes ordered in the work or otherwise caused by an act or omission of the District, its agents, employees, or representatives, or by any cause whatsoever beyond the control of the Vendor.

**Criminal Background Check** - Vendor agrees to successfully complete a criminal background check on any of its employees who provide services under this Agreement in the school district and who are required by Ohio Revised Code Section 3319.39, 3319.31 or 3319.392, as amended. A copy of all such background checks shall be provided by the Vendor to the District at vendor's expense.

**Damage to Buildings, Equipment, and Vegetation** - The Vendor shall use reasonable care to avoid damaging existing buildings, equipment, and vegetation on the District premises. If the Vendor's failure to use reasonable care causes damage to any District property, the Vendor shall replace or repair the damage at no expense to the District as the District directs. If the Vendor fails or refuses to make such repair or replacement, the Vendor shall be liable for the cost, which may be deducted from the contract price.

Default – Any of the following events constitute default by the Vendor

a. Non-performance of any term, covenant, or condition of this Agreement by Vendor within the time period

b. Any act of insolvency by Vendor or the filing of any petition under any bankruptcy, reorganization, insolvency, receivership, or moratorium law, or any law for the relief of or relation to debtors

c. Failure of vendor to pay a third party(ies) resulting in any claim(s) against the District or the filing of Liens on Public funds

**Effect of Default** – In the event of any default by Vendor, the District may do any one or all of the following:

a. Terminate the contract and withhold funds due, if any, to satisfy any third-party claims

- b. Sue for and recover all damages arising out of Vendors default
- c. Cure the default and obtain reimbursement from Vendor
- d. Exercise any other rights available to it in law or equity

#### Miscellaneous -

- a. Vendor represents and warrants that she possesses the qualification and personnel, if required, to provide the services agreed to herein.
- b. Neither party may assign, modify, or sub-contract this Agreement, or any right or interest herein, without the prior written consent of the other party.
- c. This Agreement shall be binding upon and inure to the benefit of the Parties, their successors, and permitted assigns.
- d. To the extent that the terms of this Agreement materially conflict with or render ambiguous any provision of the Vendor's (Bid/Proposal), the terms of this Agreement shall govern.
- e. The paragraph headings are for convenience only and shall not affect the interpretation of this Agreement.
- f. This validity, construction of this Agreement shall be determined in accordance with the laws of the State of Ohio.
- g. The vendor and all subcontractors shall comply with all local, state and federal laws, rules, regulations and ordinances.
- h. No travel expense reimbursement is authorized unless specifically stated in this contract. If so stated, the meals, travel, and lodging are reimbursable only in strict compliance with the Ohio Auditor of State Technical Bulletins, Guidance and Rules and Regulations and, if this contract is federally funded in whole or in part, in strict compliance with all rules, regulations and guidance of the U.S. Office of Management and Budget and any other federal office or agency having jurisdiction over federally funded contracts.
- i. This Agreement contains the entire agreement between the parties with respect to the services to be provided hereunder, and there are no representations, understandings or agreements, oral or written, which are not included herein.

**Conflict of Interest** - The Vendor represents that he/she is not an employee or board member of the Cleveland Metropolitan School District. The Vendor further represents that no employee or board

member of the Cleveland Metropolitan School District has any ownership interest in or fiduciary duties to the Vendor or any of its parent affiliations and is not on the board of directors of the Vendor or hold any officer position with the Vendor. The District's signatory to this agreement represents that neither he/she or any family member have any ownership interest in or fiduciary duties to the Vendor or any of its parent affiliations and are not on the board of directors of the Vendor or hold any officer position with the Vendor.

Agreed to and signed this \_\_\_\_\_ day of \_\_\_\_\_, 2019

VENDOR NAME

Title

CLEVELAND METROPOLITAN SCHOOL DISTRICT

Chief Executive Officer

Date

Date

Chief Financial & Administrative Officer

Approved as to Form:

Chief Legal Counsel

Date

### **Section XIV: References**

Include below three references of equal or larger size to this current RFP project. Public sector experience is preferred, but not required. Please attach relevant supporting documentation, such as project plans, scope of work.

Reference #1:
Company/School Name:
Address:
Type of Business:
Contact Person:
Telephone and Fax#:
Dates of Service:
Description of Services Provided:
Reference #2: Company/School Name:
Address:
Type of Business:
Contact Person:
Telephone and Fax #:
Dates of Service:
Description of Services Provided:

## Reference #3:

Company/School Name:
Address:
Type of Business:
Contact Person:
Telephone and Fax#:
Dates of Service:
Description of Services Provided:



### Part III: Specifications and Scope of Work

RFP #21290

### TRAVEL AGENT SERVICES ON AN "AS NEEDED" TERM AGREEMENT BASIS

FOR THE

### CLEVELAND METROPOLITAN SCHOOL DISTRICT

### **Section I: Introduction**

The Cleveland Metropolitan School District (hereafter the "District, "CMSD" or Cleveland Municipal School District under RFP #21290 is intended to solicit one or more vendors to provide Travel Agent Services on an "As Needed" basis.

### Section II: Cleveland Metropolitan School District General Information

The Cleveland Metropolitan School District is a large urban school system with over 100 instructional and non-instructional sites, approximately 5,000 teachers and administrative staff, 40,000 students, and 3,500 classrooms.

### **Section III: Vendor Profile**

The primary attributes the District seeks in a vendor include:

- Demonstrated experience and success of vendor in providing Professional Travel Agent Services.
- Responsiveness to specifications and an understanding of District needs.
- Capacity & resources to perform the services described in the RFP.
- Availability and flexibility when it comes to meeting District needs.
- Ability to utilize local resources to meet CMSD travel needs and balance price of the services with overall benefit to community.

### **Section IV: Proposal Process**

The proposal process will proceed along the following guidelines, for which pertinent dates are presented in the RFP transmittal letter and respective RFP:

- Posting of RFP on CMSD Procurement webpage
- Notice in local newspaper regarding RFP posting
- Vendor submission of written questions
- On-line publication of written questions and responses
- Issuance of addendum, as necessary
- Receipt of proposals at CMSD
- Evaluation Committee review
- Notification of proposal award to selected vendor(s) and notification of non-award to other vendors
- Contract negotiation(s) with selected vendor(s)
- Contract finalization with selected vendor, final signatures obtained

All questions must be written and directed to <u>seletha.thompson@clevelandmetroschools.org</u>. and received no later than **12:00 pm on November 5, 2019**. All questions received and responses thereto will be distributed via the District's website.

All information received by the District shall become the property of CMSD. The District reserves the right to accept or reject any or all proposals without explanation.

Proposers should note that the following Request for Proposals is general in nature to express a wide-ranging need. Proposers should feel free to define and specify in detail their services and products.

### Section V: Contract Period & Award

The term of this Agreement will be from January 1, 2020 through June 30, 2020 pending authorization of funds and resolution approval at the discretion of the District. There are three renewal options for this agreement. Renewal Option 1 is for the 2020-2021 School Year (July 1, 2020 through June 30, 2021). Renewal Option 2 is for the 21-22 School Year (July 1, 2021 through June 30, 2022). Renewal Option 3 is for the 2022-2023 School Year (July 1, 2022 through June 30, 2023).

### Section VI: Evaluation Criteria

Proposals will be evaluated, first, as responsive or non-responsive to the RFP's specifications. A preliminary review will be conducted of all proposals submitted on time to ensure the proposal adheres to the mandatory requirements specified in the RFP. Proposals that do not meet the mandatory requirements will be deemed non-responsive and may be rejected. In the event that all proposers do not meet one or more of the mandatory requirements, CMSD reserves the right to continue the evaluation of the proposals and to select the proposal(s) which most closely meets the requirements specified in the RFP. Responsive proposals to this RFP must include, or meet, the following mandatory requirements:

- 1. Timely Submission
- 2. Transmittal Cover Letter
- 3. Responses to proposal requirements
- 4. Experience and qualifications to provide the services
- 5. Cost proposals
- 6. Signature acknowledgement
- 7. References
- 8. Addendum Acknowledgement Form acknowledging all Addenda issued

Second, the proposals will be evaluated based on the information presented in the proposal and on additional information obtained during the evaluation process. Responses will be evaluated based on the following weighted criteria:

- 1. Price of eligible services (30%)
  - a. Fee Structure

- b.Includes overall ability to reduce CMSD's travel costs
- c. Completion of Proposal Form: Section XI
- d.Competitive fees within the market
- 2. Qualifications, experience, capacity and resources to perform the services described in the RFP (20%)
  - a. Prior experience including verified References
  - b.Demonstrated capacity and resources to meet CMSD travel needs
  - c. Qualification of staff and dedicated account manager
  - d.General qualifications and experience to provide professional travel agent services
- 3. Demonstrated ability and flexibility to provide services (20%)
  - a. Demonstrated flexibility to accommodate CMSD travel service needs
  - b.Demonstrated ability to improve service to CMSD travelers
- 4. Specifications satisfied and understanding of District needs and requirements (30%)

Evaluations are based on the submitted proposal. Follow-up discussions with the proposer's best suited to complete the work may be requested. CMSD reserves the right to interview or to seek additional information related to criteria already specified in the RFP after opening the proposals, but prior to entering into a contract, to reject any or all proposals, and to award a contract to one or multiple vendors as the District deems necessary to meet its objectives. The District also reserves the right to check references identified by any proposer from any vendor that submitted a proposal. CMSD will select the proposal(s) deemed to be most advantageous, with price and other criteria factors considered.

### **Section VII: Proposal Requirements**

The specifications for RFP #21290 are described below. Vendors are required to provide the information below as well as complete the Compliance Section Part I (Purchasing Documents). The narrative part of the proposals must present the following information and be organized with the following headings. Each heading should be separated by tabs or otherwise clearly marked.

Proposal responses are to be divided into sections as follows:

- Transmittal Cover Letter-prepare a letter transmitting the proposal on business letterhead. The letter should identify the business name, phone number, and business web address along with the name, phone number and email address of the key contact person. The letter must have the signature of a person with authority to obligate the business. The transmittal letter shall also contain a statement that the proposal is a firm offer for a ninety (90) day period.
- 2. A completed set of Required Purchasing Division Documents set forth in this RFP.
- 3. General Information Section
  - a. **Executive summary:** Information about the firm's history, structure, organizational metrics, and qualifications for fulfilling CMSD's requirements
  - b. **Business Health:** information about the firm's financial structure and viability, particularly as it relates to fulfilling a multiple year agreement.
  - c. **Experience and expertise:** information about the firm's current and previous contracts, particularly those with organizations similar to CMSD.

- d. General narratives about at least two clients using services similar to those being proposed for CMSD
- e. **Management support services:** information about staff, project, issue, performance, quality, and risk management methodology.
- f. **Security:** information about the firm's policies, practices, and standards for maintaining the confidentiality and integrity of client's data, intellectual property, and trade secrets.
- g. **Risks:** firm's evaluation of the greatest challenges and risks associated with the particular services and suggestions for mitigating risk
- h. **Dispute resolution:** information about the firm's standard dispute resolution methodologies.

### 4. Technical Section

The Technical Section of the proposal shall specifically address the manner in which the proposer will meet the minimum terms present in the RFP. Proposer shall address the quantitative and qualitative resources to the accomplishment of these requirements as listed below. The proposal shall provide enough information so that the evaluators will be able to determine the proposer's ability to meet each requirement set forth below. Simply paraphrasing the RFP statement of requirements will not be sufficient data for the evaluation and may be considered as a non-responsive proposal response.

### A. Purpose

The purpose of this RFP is to evaluate and select a professional travel organization/Agent to procure transportation, lodging and other travel related services at the greatest savings and benefit to CMSD, its officials, students and employees. The District reserves the right to issue a single award or multiple awards based on RFP responses and whatever is deemed to be in the best interest of the District. The District organizes approximately \$ 1,000,000 of travel services per year in support of educating the students of CMSD. This figure is only an estimate and is in no way a commitment by the District to any annual volume or quantity of purchases. This information is provided for information purposes only. The awarded vendor or vendors will provide services on an "as needed" basis for the District. There is no minimum guarantee on the amount of services to be awarded under this RFP.

### **B. Services Required - Scope of Work**

The District is interested in executing a contract or contracts with a travel agent, who will, at a minimum, meet the requirements set forth in all of the below paragraphs. The proposer shall describe its plan for meeting the requirements of each of the following elements of performance:

- 1. Provide Quotations and make bookings for individual and/or group travel as necessary for CMSD faculty, professional staff, and students traveling for approved programs in support of the district's educational purposes.
  - a. Includes Airfare, Hotel, and Ground Transportation arrangements
  - b. Must ensure bookings are made at a most favorable rate
- 2. Provide daily reservations services: minimum hours of operation must be 8:00 a.m. 5:00 p.m., EST, Monday through Friday, year round.
- 3. Must offer 24/7 emergency support services.
- 4. Create and deliver detailed travel itinerary documents for each traveler, including (if applicable):
  - a. Airline advance seat assignment
  - b. Airline, hotel, and ground transportation provider's name, address, and phone number
  - c. Airfare, hotel, and ground transportation reservation confirmation numbers
- 5. Create and maintain traveler(s) profile(s) for future travel arrangements, including preferred travel accommodations and personal preferences.
- 6. Ensure maximum use of governmental and other corporate discounts and/or special rates.
  - a. Must be able to indicate how the district will pay the lowest available fare and how it will be verified and reported.

- 7. Negotiate special rates and fares on behalf of CMSD
- 8. Must have a process for guaranteeing airfare, hotel, and ground transportation rates.
- 9. Assign an account representative to manage and/or oversee the account for CMSD.
  - a. Assigned rep will be the point of contact to coordinate CMSD travel requirements and will handle any problems or inquiries that may arise.
- 10. Assign skilled staff to service the account for CMSD.
  - a. Staff must have a minimum of 2 years experience with corporate or large public sector organization travel.
- 11. Must provide itemized billing of all booked accommodations. Invoices/receipts must include:
  - a. Traveler Name
  - b. Airline, hotel, and ground transportation provider's name, address, and phone number
  - c. Airfare, hotel, and ground transportation reservation confirmation numbers
  - d. Itemized costs for each type of service
  - e. Itemized payment details including payment dates, payment method, and amount charged.
- 12. Provide alternative arrangements in the event CMSD's employee/student cannot travel.
- 13. Provide optional travel insurance as described but not limited to the coverage listed below:
  - a. Travel insurance covers a traveler's cost against cancellation and interruption while also providing medical, lost or damaged property, and travel delay coverage. The District is reimbursed if the traveler(s) need to cancel or interrupt their travel. Traveler(s) are also covered should the need arise for emergency medical treatment, medical evacuation, and a number of other benefits.
  - b. Student insurance long term medical insurance, including U.S.A. and worldwide coverage suitable for foreign students who study inside the U.S. and U.S. students who study abroad.
  - c. Medical Evacuation Insurance provides emergency transportation to either a local hospital in the event the traveler in unable to get there by themselves or back to hospital near the traveler's home. If family members are covered on the same policy they can return home.
- 14. Create and provide management and financial data reports for monthly air, hotel, ground transportation, and fees which shows activity, class of service provided, and discounts available and obtained.
- 15. Ensure security and protection of the CMSD corporate credit card.
  - a. CMSD has a bank issued credit card that may be utilized by the Travel Company for securing bookings and rates
  - b. Supplier must have security measures and protocols in place to protect the card details and related sensitive information from fraud and theft

### **Section IX: Cost Proposal**

Vendor must use Proposal Forms included in the Proposal Package. No other forms will be accepted. However, if Vendor proposes a different pricing method than outlined below, Vendor may submit the different pricing method on a separate proposal page with a header marked "Optional Pricing Method". Otherwise, pricing is to be based on price per transaction fee. District may consider partial awards and/or multiple vendors. The District must gain a reasonably clear understanding of each Vendor's total pricing for all services described in the RFP. Please provide detailed pricing information for all expenses including all up-charges and any additional costs.

### **Providing Professional Travel Agent Services**

The undersigned proposes to provide Professional Travel Agent Services for Cleveland Metropolitan School District in accordance with the Specifications and to the entire satisfaction of, and acceptance by, the District and for the following prices. Contract period will be from January 1, 2020 through June 30, 2020 pending authorization of funds and resolution approval at the discretion of the District. There are three renewal options for this agreement. Renewal Option 1 is for the 2020-2021 School Year (July 1, 2020 through June 30, 2021). Renewal Option 2 is for the 21-22 School Year (July 1, 2021 through June 30, 2022). Renewal Option 3 is for the 2022-2023 School Year (July 1, 2022 through June 30, 2023). Vendor agrees to hold pricing for a period of ninety (90) days from date of proposal opening. Pricing must be all-inclusive and cover every aspect of the work.

CMSD reserves the right to request additional pricing from the awarded Vendor during the contract term for Travel Agent Services that may not be identified in the following matrix. Vendor shall provide the best rate for the Travel Agent Services later identified by CMSD based on the request and in accordance with the specifications and requirements outlined in RFP #21290.

## Section X: Cost Proposal Form

### For the January 1, 2020 – June 30, 2020 Contract Period

Transaction Fees	<u>Individual</u>	Group**
*Domestic Airline Ticket		
*International Airline Ticket		
*Hotel Booking		
Airline Ticket Refund/credit		
Airline Ticket Exchange		
Airline Ticket Void		
Airline Name Change		
Optional Insurance Purchase		
Paper Tickets, If Requested		
*Emergency Service Assistance		
*Ground Transportation		
Implementation Fees		
Report Fees		
*Traveler Profile Fees		
Additional Fees (list as needed)		

## \*Required Price-

**\*\*Indicate the number of bookings needed to qualify for group transaction fees** 

### FOR THE 2020-2021 SCHOOL YEAR

Transaction Fees	<u>Individual</u>	Group**
Domestic Airline Ticket		
International Airline Ticket		
Hotel Booking		
Airline Ticket Refund/credit		
Airline Ticket Exchange		
Airline Ticket Void		
Airline Name Change		
Optional Insurance Purchase		
Paper Tickets, If Requested		
Emergency Service Assistance		
Ground Transportation		
Implementation Fees		
Report Fees		
Traveler Profile Fees		
Additional Fees (list as needed)		

**\*\***Indicate the number of bookings needed to qualify for group transaction fees.

### FOR THE 2021-2022 SCHOOL YEAR

Transaction Fees	<u>Individual</u>	Group**
Domestic Airline Ticket		
International Airline Ticket		
Hotel Booking		
Airline Ticket Refund/credit		
Airline Ticket Exchange		
Airline Ticket Void		
Airline Name Change		
Optional Insurance Purchase		
Paper Tickets, If Requested		
Emergency Service Assistance		
Ground Transportation		
Implementation Fees		
Report Fees		
Traveler Profile Fees		
Additional Fees (list as needed)		

\*\* Indicate the number of bookings needed to qualify for group transaction fees.

### FOR THE 2022-2023 SCHOOL YEAR

Transaction Fees	<u>Individual</u>	Group**
Domestic Airline Ticket		
International Airline Ticket		
Hotel Booking		
Airline Ticket Refund/credit		
Airline Ticket Exchange		
Airline Ticket Void		
Airline Name Change		
Optional Insurance Purchase		
Paper Tickets, If Requested		
Emergency Service Assistance		
Ground Transportation		
Implementation Fees		
Report Fees		
Traveler Profile Fees		
Additional Fees (list as needed)		

**\*\*** Indicate the number of bookings needed to qualify for group transaction fees.

Vendors must complete the signatory requirement below

COMPANY NAME:	 			
REPRESENTATIVE:	(TITLE)			
SIGNATURE:				
ADDRESS:				
CITY:	 STATE:	ZIP:		
TELEPHONE: ( )	 FAX NO: ( )			
E-MAIL ADDRESS:				
DATE:				

### Appendix A: Sample H-3Gov Form

## **H-3GOV**

(To be completed by guest and submitted to registration)

PartA OCCUPANT INFORMATION						
1. Occupani's Name	2. Title	2. Title				
Part B BUSINESS OR INSTITUTION AUTHORIZATI	ON					
1. Name of Business or Institution Claiming Exemption	2. Federal ID No.	3. Telephone No.				
Cleveland Municipal School District	34-6000662	216-838-0391				
4. Street Address, City, State and Zip of Business or Institution 1111 Superior Avenue East, Cleveland, OH 44114						
5. Authorized Signature (Treasurer or Financial Officer of Business or Institution	): 6. Name (please print):	6. Name (please print):				
	Derek M. Rich	Derek M. Richey				
7. Title	8. Date	8. Date				
Chief Financial Officer	October 22, 2	October 22, 2019				
Part C HOTEL INFORMATION						
1. Name of Hotel, Apartment Hotel or Lodging House:	2. Arrival Date	3. Departure Date				
4. Hotel Address: 5. Prepared by	/ (Name of Hotel Employee)	6. Hotel Vendors License No.				
The person signing this form MUST check the applicable box to cl COLUMBUS CITY CODES Chapter 371.2(e) and Tax Regulations of th Questions should be directed (preferable in writing) to Hotel/Motel Exc Columbus, OH 43215-9037. Telephone (614) 645-7865. STATE AND LOCAL GOVERNMENTS AND POLITICAL SUBDIV I certify that the hotel accommodation purchased is to be pai be used in the exercise of that entity's essential functions. "It similar indirect payments.	e Franklin County Convention ise Tax, Division of Income Tax <b>ISIONS THEREOF</b> d directly with funds from the e	Facilities Authority, Section 2(d). x, 50 West Gay Street, 4 <sup>th</sup> Floor, intity noted on this form and will				

#### UNITED STATES GOVERNMENTAL EXEMPTION

I certify that the hotel accommodation purchased is to be paid directly with funds from the entity noted on this form and will be used in the exercise of that entity's essential functions. Caution: "Directly" does not include per diem, entity advances, or similar indirect payments. Rooms rented to federal government employees who are paying with cash, personal check or personal credit card are subject to tax. This is true even if the employees will be reimbursed by the federal government. Fill in the GSA centrally billed credit card type, prefix and sixth digit:

PLATFORM (Visa and etc.)	PREFIX (First four digits)			SIXTH DIGIT

**NOTE TO VENDOR** – To be valid this certificate must be filled out completely. Transaction to be reported and exemption claimed at conclusion of quest occupancy. Do not send this certification to the Columbus Income Tax Division. Keep a copy of this certificate for your records since it must be available for audit review

**NOTE TO TRANSIENT GUESTS** – Parts A & B must be completed prior to and submitted at the time of registration. Legible faxed or scanned exemption certificates received by the vendor from qualifying businesses or institutions will be accepted. Multiple quests from same business or institution may submit one exemption certificate along with schedule detailing individual occupant information in Part A. Do not send this certification to the Columbus Income Tax Division. KEEP A COPY OF THIS CERTIFICATION FOR YOUR RECORDS. You are responsible to notify the vendor of cancellation, modification, or limitation of the exemption you have claimed.

Revised 8/21/09